Attachment 1

Overview of the PPM

1. The PPM is administered by AIIB's Complaints-resolution, Evaluation and Integrity Unit (CEIU). **Figure 2** illustrates the structure of the PPM.

2. The PPM is headed by the Managing Director, CEIU (MD-CEIU).

3. The MD-CEIU represents the PPM in all matters before the Board of Directors and oversees the handling of submissions to the PPM, the issuance of PPM reports, and PPM's outreach, learning and training activities.

4. The PPM is assisted by a Secretariat, headed by a member of the CEIU staff (Head-PPM Secretariat).

5. The MD-CEIU supervises and provides guidance and direction to the Head-PPM Secretariat and PPM personnel.

6. The PPM staff assigned to undertake Compliance Reviews support a Project-specific Task Force of one or more members.

7. In the initial period of PPM operation, when the case load is unknown and anticipated to be relatively low, professional staff of CEIU may undertake some PPM-related work under strict firewalls to avoid real or perceived conflict of interest. CEIU staff members who have taken part in a Project early learning assessment or evaluation under CEIU's evaluation function cannot subsequently work on a submission relating to that Project.

8. The MD-CEIU appoints a Project-specific Task Force for each eligible Compliance Review, which may comprise one or more external specialists or PPM staff. MD-CEIU chairs all Project-specific Task Forces. Taking into account other responsibilities of the MD-CEIU, s/he may assign a member of the Project-specific Task Force to co-lead the task force. Project-specific Task Force members are selected with regard to the nature of the submission and the expertise required.

9. To avoid actual or perceived conflicts of interest, PPM personnel who work on submissions for Compliance Review cannot work on Project Processing Queries or requests for Dispute Resolution.

Figure 2: Structure of the PPM