

STAKEHOLDER CONSULTATIONS IN LUDHIANA

Objective of the stakeholders Consultation

The project development objective is to strengthen urban water supply system to bridge the gap between demand & supply in the city of Ludhiana.. The project would improve access and quality of piped water services for urban community and to increase the capacity and performance of Local Governments in providing water supply services.

- To obtain the views & opinions of the direct & indirect stakeholders for sustainable and effective water supply services in Ludhiana
- To find out what will be the impact positive and negative if the implementation of project is done; before construction, during construction and after construction.
- To find out environmental & social risks involved during the process
- To find out the possible solutions from the stakeholders

Target Stakeholders

- Ward councillors, Mayor
- NGOs/ - Youth Employment Federation
- Resident welfare Associations
- Local Community
- Local street vendors
- Shopkeepers
- Senior Citizens

Meeting with Mayor Sh. Balkar Singh Sandhu was done on 13th February at 6:00 PM. He was appraised about the project. Brief introduction of project activities to be carried out was done by the members from the Urban Local bodies who appraise the stakeholders about the intended project.

Table : Details of Consultation

S. No	Ludhiana OHSR
1	Venue-Manna Singh Nagar Date 15-02-2020, Time 2:00 PM Number of Participants -10
2	Nehru Rose Garden Date:18/02/2020 Time 3:00PM Number of Participants -8
3	Gyaspura ward 31, Date 20-02-2020, Time: 12:00 PM Number of Participants: 14
4	M Block Park Date 19/02/2020, Time: 11:00 AM Number of Participants-6
5	Dairy Complex Tajpur Road, B Block, Date 19/02/2020, Time: 5:00 PM Number of Participants-14
6	NKH Park, Near Cheema Chowk, ward no. Date 22/02/2020 Time: 11:00 AM, Number of Participants-7
7	Income Tax Department land, opposite government Polytechnic college for girls, Date :21/02/2020, Time: 9:00 AM, Number of Participants-6
8	New National Colony, Date :18/02/2020, Time: 11:00 AM, Number of Participants-8

Outcomes of Consultation and Integration into Project Design

Sl. No	Date and Location	Questions Discussed	People's suggestion	Integration into project design
1	Venue-Manna Singh Nagar Date 15-02-2020, Time 2:00 PM	<p>1.Opinion overhead tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3.Impact on their day to day work routine about digging and construction</p> <p>4.Any reservations about the construction activity in their neighbourhood</p> <p>5.Problems foreseen due to such construction activities</p> <p>6.Scale of activities including civil work, influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<ul style="list-style-type: none"> Concerns: Interrupted water supply Measures: repair old OHSR before initiation of construction of new Storage tank, Concerns: Safety of OHSR Measures: Boundary wall surrounding the OHSR should be made, Concerns: environmental and safety measures Measures: Safety Measures Concerns: greenery near OHSR Measures: plantation of Trees around the OHSR 	
2	Nehru Rose Garden Date:18/02/2020 Time 3:00PM Number of Participants -8	<p>1.Opinion for overhead tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3.Impact on their day to day work routine about digging and construction</p> <p>4.Any reservations about the construction activity in their neighbourhood</p>	<ul style="list-style-type: none"> Concerns: water supply timing Measures: 24x7 supply would be. Concerns: Safety of OHSR Measures: boundary walls be erected around OHSR for the safety of the water reservoir. Concerns: Awareness about the OHSR Measures: Slogans regarding water conservation and save water on the boundary 	

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		<p>5.Problems foreseen due to such construction activities</p> <p>6.Scale of activities including civil work, influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<p>walls should be written</p> <ul style="list-style-type: none"> • Concerns: Covering of OHSR <p>Measures: should be covered with green cover.</p> <ul style="list-style-type: none"> • Concerns: Water supply pressure <p>Measures: To maintain the water supply pressure height of the water tank should be appropriate</p>	
3	<p>Gyaspura ward 31, Date 20-02-2020, Time: 12:00 PM</p> <p>Number of Participants: 14</p>	<p>1.Opinion for overhead tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3.Impact on their day to day work routine about digging and construction</p> <p>4.Any reservations about the construction activity in their neighbourhood</p> <p>5.Problems foreseen due to such construction activities</p> <p>6.Scale of activities including civil work, influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<ul style="list-style-type: none"> • Concerns: Location <p>Measures: Location be checked and evaluated before undertaking the construction.</p> <ul style="list-style-type: none"> • Concerns: Daily work routine hampered during the process of construction. <p>Measures: Maximum care to minimize disruption</p> <ul style="list-style-type: none"> • Concerns: Greenery <p>Measures: Plantation be done,</p> <ul style="list-style-type: none"> • Concerns: Security measures <p>Measures: security measures will be taken care off.</p> <ul style="list-style-type: none"> • Concerns: Water supply <p>Measures: tubewell supply shall not be disrupted.</p> <ul style="list-style-type: none"> • Concerns: Drinking water quality <p>Measures: availability of good quality water</p> <ul style="list-style-type: none"> • Concerns: Debris during transportation of construction 	

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			<p>material</p> <p>Measures: Vehicles used for carrying construction materials should be covered.</p> <ul style="list-style-type: none"> Concerns: water lifting <p>Measures: proper arrangement of lifting water to the tanks</p> <ul style="list-style-type: none"> Concerns: water availability in emergency <p>Measures: provision of extra motors for emergency.</p>	
4	M Block Park Date 19/02/2020, Time: 11:00 AM Number of Participants-6	<p>1.Opinion overhead tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3.Impact on their day to day work routine about digging and construction</p> <p>4.Any reservations about the construction activity in their neighbourhood</p> <p>5.Problems foreseen due to such construction activities</p> <p>6.Scale of activities including civil work, influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<ul style="list-style-type: none"> Concerns: area is densely populated. <p>Measures: Thus the participants raised objection against the construction.</p> <ul style="list-style-type: none"> Concerns: poor condition existing water tanks <p>Measures: should be demolished</p>	
5	Dairy Complex	1.Opinion overhead	<ul style="list-style-type: none"> Concerns: There is a 	

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	Tajpur Road, B Block, Date 19/02/2020, Time: 5:00 PM Number of Participants-14	<p>tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3. Impact on their day to day work routine about digging and construction</p> <p>4. Any reservations about the construction activity in their neighbourhood</p> <p>5. Problems foreseen due to such construction activities</p> <p>6. Scale of activities including civil work, influx of labour and their activities at the project sites.</p> <p>7. Their expectations from the project</p>	<p>big drain/sewer line between Tajpur Road & Tibba Road which can impact the drinking water supply,</p> <p>Measures: precautions be taken so that the water doesn't get polluted & mixed with the sewer</p> <ul style="list-style-type: none"> • Concerns: Greenery Measures plantation be done • Concerns: water scarcity <p>Measures: Dairy complex OHSR be constructed in all the three blocks A, B & C</p>	
6	NKH Park, Near Cheema Chowk, ward no. Date 22/02/2020 Time: 11:00 AM, Number of Participants-7	<p>1. Opinion overhead tank being</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3. Impact on their day to day work routine about digging and construction</p> <p>4. Any reservations about the construction activity in their neighbourhood</p> <p>5. Problems foreseen due to such construction activities</p> <p>6. Scale of activities</p>	<ul style="list-style-type: none"> • Concerns: Before initiating the construction it should be confirmed if the land of NKH Park Cheema Chowk, belongs to Improvement Trust or MCL <p>Measures: only after that OHSR construction should be given approval</p> <ul style="list-style-type: none"> • Concerns: tampering <p>Measures: OHSR body should be made up of steel so that there should be no problem in dismantling</p>	

Sl. No	Date and Location	Questions Discussed	People's suggestion	Integration into project design
		<p>including civil work, influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<ul style="list-style-type: none"> • Concerns: broken roads during the construction Measures: pipelines should be reconstructed at the earliest • Concerns: Digging Measures: should be done at night hours , so that the traffic should not face inconvenience • Concerns: Beautification Measures: After the construction work park beautification • Concerns: Emergency Measures: There should be a backup plan for Fire safety as Cheema chowk is an industrial area and there are possibilities of fire. 	
7	<p>Income Tax Department land, opposite government Polytechnic college for girls, Date :21/02/2020, Time: 9:00 AM, Number of Participants-6</p>	<p>1.Opinion overhead tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3.Impact on their day to day work routine about digging and construction</p> <p>4.Any reservations about the construction activity in their neighbourhood</p> <p>5.Problems foreseen due to such construction activities</p> <p>6.Scale of activities including civil work,</p>	<ul style="list-style-type: none"> • Concerns: water supply timings Measures: In ward no 77 water supply in OHSR should be given 24x7 • Concerns: water quality Measures: OHSR water should be potable and qualitatively sound • Concern; Beautification Measures: Around the OHSR beautification and plantation be done • Concern: For OHSR construction & water supply people from locality be given employment • Concerns: 	

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		<p>influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<p>Inconvenience Measures:</p> <p>Convenience of residents of that area be taken into consideration during the construction of OHSR & laying of pipelines</p> <ul style="list-style-type: none"> Concerns: Broken roads <p>Measures: After construction work roads be reconstructed at the earliest</p>	
8	<p>New National Colony, Date :18/02/2020, Time: 11:00 AM, Number of Participants-8</p>	<p>.Opinion overhead tank being constructed in your locality</p> <p>2. Consent about the civil construction being under taken in your vicinity</p> <p>3.Impact on their day to day work routine about digging and construction</p> <p>4.Any reservations about the construction activity in their neighbourhood</p> <p>5.Problems foreseen due to such construction activities</p> <p>6.Scale of activities including civil work, influx of labour and their activities at the project sites.</p> <p>7.Their expectations from the project</p>	<ul style="list-style-type: none"> Concern: densely populated so during the construction of OHSR <p>Measures: issue will be taken into consideration</p> <ul style="list-style-type: none"> Concerns: Counseling with councilors constructed while connecting the OHSR with pipelines Concern: OHSR related safety Measure; OHSR should be surrounded by a boundary wall Concern: OHSR water should be potable and qualitatively sound Concern: Around the OHSR beautification and plantation be done. 	



Manna Singh Nagar 15/02/2020



Nehru Rose Garden on 18-02-2020.



M Block Park on 19-02-2020



Gyaspura 20-02-2020 ward 31



Dairy Complex



National Colony



Income Tax Department land opposite Government Polytechnic College for girls



NKH Park Near Cheema Chowk